

Broadband Technician TEL/Q0102 (Level-4)

Q1. If you have to visit a residential apartment to install the broadband connectivity, identify the step that you shall take?

- A. Seek permission and fix an appointment from the customer
 - B. Lodge a FIR
 - C. Make a contract
 - D. Walk in at your own will
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Q2. Identify the factor that shall influence the decision of installing the modem?

- A. RO Connection
 - B. Signal Strength
 - C. Enough light
 - D. Air condition system
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Q3. What are the benefits of structured wiring?

- A. Consistency
 - B. Long life
 - C. Simplifies troubleshooting
 - D. All of these
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Q4. If the placement of modem requires that the wiring runs across the wall, identify the step that you shall take?

- A. Run the wiring across the room on the floor
 - B. Do a neat wiring using clips along the edges of the wall
 - C. Hang the wire in air
 - D. Run the wire all across the corners of the room
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Q5. Once the work is over at the customer's premise, what should be done with the waste?

- A. Dispose of the waste
- B. Hand it over to the customer
- C. Ask customer to clean it
- D. Leave everything as it is

Q6. Identify the person who should be happy after job is over at a premise?

- A. No one
- B. Own
- C. Friends
- D. Customer

Q7. As a Broadband Technician, once installation is done, identify the step that you need to take?

- A. Ask the customer for refreshment
- B. Update the records
- C. Pack your bag and go home
- D. Roam around at the customer's premise

Q8. Who should sign the job sheet once the work is done satisfactorily?

- A. Friend
- B. Priest
- C. Customer
- D. Doctor

Q9. Mention the correct acronym of LAN?

- A. Local area name
- B. Legal area network
- C. Local area network
- D. Lost area network

Q10. Which command is used to ping another network device using a computer running Windows?

- A. ping <IP address>
- B. ping <web address>
- C. ping <domain name >
- D. ping <hostname >

Q11. From the given options, identify the one that can be considered as CPE:

- A. Telephone handsets
- B. Cable TV set-top boxes
- C. Digital Subscriber Line routers
- D. All of these

Q12. Identify the reason for which the device configuration setting of the end user must be recorded?

- A. As a formality
- B. For future reference in case of any problem
- C. It is a statutory compliance
- D. In order to keep the customer happy

Q13. Identify the cable that is used to connect a computer with a router?

- A. Straight-through Wired Cables
- B. Crossover Wired Cables
- C. Rollover Wired Cables
- D. Direct-buried cable

Q14. If light at the front panel of router related to internet is flashing, identify that it may mean?

- A. Wireless function enabled
- B. Router is working properly
- C. WPS currently in use
- D. Data being sent or received

Q15. If there is the problem of slow application performance identify the way you can resolve it?

- A. Check for Ethernet errors
- B. Check the NIC settings
- C. Check the switch configurations
- D. Replace the cable